





## PRESIDENT'S DIVISION: FUNCTIONS AND SERVICES EFFECTS OF PAST REDUCTIONS

**HUMBOLDT STATE UNIVERSITY** 

#### PRESIDENT

Special Assistant

University Budget Office

Diversity and Compliance Services

**Enrollment Management** 

Academic Senate
President's Advisory Board
University Executive Committee
University Budget Committee
President's Cabinet
President's Council
Native American Advisory Council
California Center for Rural Policy
Klamath Watershed Institute

## UNIVERSITY BUDGET OFFICE

FTE's: 3

Budget: \$248,181

#### **Functions and Services:**

- Plan, develop, analyze and administer the University's annual budget
- Provide budget information, advice and assistance to the campus community
- Work collaboratively to develop new budget policies and processes
- Provide for an open and transparent budget

## UNIVERSITY BUDGET OFFICE

### **Effects of Past Budget Reductions:**

The following reports cannot be completed due to inadequate staffing:

- Management reports for decision making
- Division and department budget reports
- No annual budget book
- Peer institutional studies
- University Budget Committee data requests

## DIVERSITY AND COMPLIANCE SERVICES

FTE's: 2

Budget: \$219,104

### **Functions and Services:**

Guides, directs, assists and monitors the University to ensure fair and equal treatment of all individuals by enforcing all federal/state laws and regulations as well as university policies and procedures related to civil rights, affirmative action and nondiscrimination.

### DIVERSITY AND COMPLIANCE SERVICES

- SASOP was transferred to Diversity from OAA without any OE; therefore,
   Diversity has absorbed SASOP's OE resulting in a budget reduction to
   Diversity
- Travel and training opportunities are limited; consequently, compliance issues are not addressed adequately
- The loss of a student assistant position has increased the data entry workload of the administrative assistant

# ENROLLMENT MANAGEMENT ADMISSIONS

FTE's: 11

Budget: \$788,245

#### **Functions and Services:**

- Outreach and inreach services to prospective students interested in HSU
- Visiting high schools and community colleges
- Representing the University at college fairs
- Processing applications
- Corresponding with students via email and postal mail
- Assisting students with their enrollment at the University

### **Effects of Past Budget Reductions:**

• In 2003 enrollments dropped as a direct result of major cuts in funding during the 2003-2004 recruiting cycle

# ENROLLMENT MANAGEMENT REGISTRAR'S OFFICE – AIR CENTER

FTE's: 19.5

Budget: \$1,195,997

#### **Functions and Services:**

- Responsible for management and implementation of all aspects of the University's student academic records system
- Oversight of course registrations
- Class schedule development
- Classroom space assignments
- Student enrollment certifications
- Grade collection and posting
- Transcripts, articulation and degree audits for graduation
- Academic data security

# ENROLLMENT MANAGEMENT REGISTRAR'S OFFICE – AIR CENTER

- Nine positions unfilled
- Difficulty in providing adequate customer service
- Delays occur which affect faculty and staff ability to provide timely and accurate information in areas of admission, retention, time to graduation and student satisfaction
- Due to workload increase, staff morale is poor

# ENROLLMENT MANAGEMENT FINANCIAL AID

FTE's: 16.75

Budget: \$954,036

#### **Functions and Services:**

- Disbursement of grant, loan, work-study and scholarship funds to HSU students
- Determination of eligibility for financial aid programs
- Financial aid counseling services to prospective, current and past students
- Supports the enrollment and community outreach efforts of the University

## ENROLLMENT MANAGEMENT FINANCIAL AID

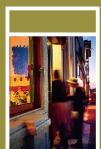
- Reduced service hours available to the public both telephone and in person
- Reduction and/or elimination of letters to students and parents regarding status and changes
- No updated award information and initial requests for documentation mailed
- Reduction in outreach activities to the community
- Restricted vacations which lead to carry forwards or in some instances loss of vacation hours accrued, and during the last year, huge retirement cash-outs
- Lack of necessary training of personnel results in noncompliance with federal and state regulations

## ENROLLMENT MANAGEMENT OEM TECHNICAL SUPPORT

#### **Functions and Services:**

- Provide specialized support to the Office of the Dean of Enrollment Management,
   Office of Admissions, Financial Aid Office and Office of the Registrar
- Provide customized computer programming, ongoing custom software maintenance, computer system management
- Provide information technology support

- Lack of software updates results in inconsistencies with security protocols
- Overall quality and quantity of work has suffered







## QUESTIONS?

**HUMBOLDT STATE UNIVERSITY**